

# Contacts for County Safeguarding Teams in Wales

**IF URGENT HELP IS REQUIRED CALL THE EMERGENCY SERVICES ON 999**

County (Click for website)	Children Contacts	Adult Contacts	Additional Info
<a href="#">Gwent Safeguarding</a>	<p>Blaenau Gwent Tel: 01495 315700 Email: <a href="mailto:DutyTeam@blaenau-gwent.gov.uk">DutyTeam@blaenau-gwent.gov.uk</a></p> <p>Caerphilly Tel: 0808 100 1727 Email: <a href="mailto:contactandreferral@caerphilly.gov.uk">contactandreferral@caerphilly.gov.uk</a></p> <p>Monmouthshire Tel: 01291 635 669 Email: <a href="mailto:ChildDuty@monmouthshire.gov.uk">ChildDuty@monmouthshire.gov.uk</a></p> <p>Newport Tel: 01633 656656 Email: <a href="mailto:children.duty@newport.gov.uk">children.duty@newport.gov.uk</a></p> <p>Torfaen Tel: 01495 762200 Email: <a href="mailto:socialcarecalltorfaen@torfaen.gov.uk">socialcarecalltorfaen@torfaen.gov.uk</a></p> <p>After 5pm and on weekends and bank holidays please contact the South East Wales Emergency Duty Team on 0800 328 4432.</p>	<p>Blaenau Gwent Tel: 01495 315700 Email: <a href="mailto:DutyTeamAdults@blaenau-gwent.gov.uk">DutyTeamAdults@blaenau-gwent.gov.uk</a></p> <p>Caerphilly Tel: 0808 100 2500 Email: <a href="mailto:IAAAdults@caerphilly.gov.uk">IAAAdults@caerphilly.gov.uk</a></p> <p>Torfaen Tel: 01495 762200 Email: <a href="mailto:socialcarecalltorfaen@torfaen.gov.uk">socialcarecalltorfaen@torfaen.gov.uk</a></p> <p>Newport Tel: 01633 656656 Email: <a href="mailto:firstcontact.adults@newport.gov.uk">firstcontact.adults@newport.gov.uk</a> or <a href="mailto:pova.team@newport.gov.uk">pova.team@newport.gov.uk</a></p> <p>Monmouthshire Tel: 01873 735492 Email: <a href="mailto:MCCadultsafeguarding@monmouthshire.gov.uk">MCCadultsafeguarding@monmouthshire.gov.uk</a></p> <p>If it is an emergency and you need to contact us outside of office hours please call our Emergency Duty Team on 0800 328 4432.</p>	<p>After 5pm and on weekends and bank holidays please contact the South East Wales Emergency Duty Team on 0800 328 4432.</p> <p>If you think a child or young person is in immediate danger then contact the Police on 999</p> <p>A copy of the <a href="#">duty to report child safeguarding (Multi-Agency Referral Form)</a> is available to download here.</p> <p>When considering whether to submit a Report, please refer to the '<a href="#">Adult Safeguarding - To Report or Not to Report</a>' document which will provide you with useful guidance on this decision.</p>
<a href="#">Bridgend Safeguarding</a>	<p><i>Information, Advice and Assistance (IAA) Team (Children)</i></p> <p>Phone: 01656 642320</p> <p>Email: <a href="mailto:mashcentra@bridgend.gov.uk">mashcentra@bridgend.gov.uk</a></p>	<p>Safeguarding Adults Team</p> <p>Email: <a href="mailto:adultsafeguardingMASH@bridgend.gov.uk">adultsafeguardingMASH@bridgend.gov.uk</a></p> <p>Phone: 01656 642477</p>	<p><i>Early Help</i></p> <p>Phone: 01565 815420</p> <p>01656 642740 01656 815431</p>

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<a href="#">Cardiff Safeguarding</a>	<p><b>Children</b> If you think a child is at risk, not being looked after properly, or you have concerns about his or her welfare, please contact us on: 029 2053 6490</p>	<p><b>Adults</b> If you think or believe an adult is being abused, please contact the Adult Safeguarding Team on: 029 2233 0888</p>	<p><b>Out of office hours</b> If any concerns are outside of office hours then call the Emergency Duty Team on: 029 2078 8570</p>
<a href="#">Carmarthenshire Safeguarding</a>	<p>If the child is in immediate danger then please contact Dyfed Powys Police: 0845 330 2000. Alternatively, you can contact the Police on 101 and ask to be put through to your local Police Station. In an emergency only, dial 999.</p> <p>Please contact the Children's Services Department, Central Referral Team on 01554 742322. This team covers the whole of Carmarthenshire and is based in Ty Elwyn, Llanelli.</p> <p>Our office opening times are 8:45am - 5.00pm Monday to Thursday and 8:45am - 4:30pm Friday. Personal callers are welcome during office hours. If a problem occurs out of office hours and cannot wait until the next working day call us on 0300 333 2222. This number is available during the evening, at weekends and Bank Holidays.</p>	<p><a href="mailto:safeguarding@carmarthenshire.gov.uk">safeguarding@carmarthenshire.gov.uk</a> <a href="tel:01267228944">01267 228944</a></p>	<p>The Safeguarding Team is available from 9am to 5pm Monday to Thursday and 9am to 4.30pm on Fridays.</p> <p><a href="mailto:safeguarding@carmarthenshire.gov.uk">safeguarding@carmarthenshire.gov.uk</a> <a href="tel:01267228944">01267 228944</a></p>
<a href="#">Ceredigion Safeguarding</a>	<p>Please have the courage to contact us - we are here to help. If we find that there is no concern, you will not be in trouble as long as you really thought that there was a risk.</p> <p>If you have concerns that the person is in immediate danger, please telephone the police on 999.</p> <p>Otherwise to report your concerns to us, please telephone Porth Gofal on:</p>	<p>Please have the courage to contact us - we are here to help. If we find that there is no concern, you will not be in trouble as long as you really thought that there was a risk.</p> <p>If you have concerns that the person is in immediate danger, please telephone the police on 999.</p> <p>Otherwise to report your concerns to us, please telephone Porth Gofal on:</p> <p>Office hours - 01545 574000 Outside of Office hours - 0300 4563554</p>	

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<a href="#">Conwy Safeguarding</a>	<p>If you see, or suspect that a child who lives in Conwy is being abused, please don't ignore it. Contact us to share your concerns:</p> <p>Tel: 01492 575111</p> <p>Tel out of hours: 0300 123 3079</p> <p>Complete a <a href="#">referral form</a> and return it to <a href="mailto:duty@conwy.gov.uk">duty@conwy.gov.uk</a></p> <p>In an emergency call 999</p>	<p>Adult Abuse: Tel: 0300 456 1111 Out-of-hours tel: 0300 123 3079 Fax: 01492 576330 E-mail: <a href="mailto:wellbeing@conwy.gov.uk">wellbeing@conwy.gov.uk</a> Text message (for general enquiries): 07797 870361 <a href="#">North Wales Adult Safeguarding Reporting Form</a> (Word) <a href="#">North Wales Safeguarding Reporting Form</a> (PDF)</p>	
<a href="#">Denbighshire Safeguarding</a>	<p>If you are concerned about the welfare or safety of a child, please contact us:</p> <p>01824 712200: Monday to Thursday, 9am to 5pm and Friday 9am to 4.30pm</p> <p>0345 053 3116: evenings and weekends</p> <p>You can also send an email to <a href="mailto:cfsgateway@denbighshire.gov.uk">cfsgateway@denbighshire.gov.uk</a>.</p>	<p>Phoning 0300 4561000 between 8am and 6pm Monday to Friday, and between 10am and 4pm at weekends and Bank Holidays (except Christmas Day and Easter Sunday). If you need to speak to a duty social worker in an emergency outside of these hours, you can phone 0345 053 3116 (calls to this number cost you 2 pence per minute plus your phone company's access charge)</p> <p><a href="#">Contact Online</a></p>	
<a href="#">Flintshire Safeguarding</a>	<p><b>Social Services - Children</b></p> <ul style="list-style-type: none"> <li>• During office hours contact Social Services on <b>01352 701000</b></li> <li>• Outside of office hours, please telephone the Duty Social Worker on: <b>0845 0533116</b></li> </ul>	<p><b>Social Services - Adults</b></p> <ul style="list-style-type: none"> <li>• During office hours contact Social Services on <b>03000 858858</b></li> <li>• Outside of office hours contact <b>0345 053 3116</b></li> </ul>	
<a href="#">Gwynedd Safeguarding</a>	<p>If you are a child who is being abused, or if you are</p>	<p>If the individual is in direct danger, call the police immediately - 999. If not, telephone the Council's Adult, Health and Wellbeing Department to share your concern.</p>	

	<p>worrying about a child who is being abused, please contact us:</p> <ul style="list-style-type: none"> <li>• 01758 704 455</li> </ul> <p>(Out of hours number: 01248 353551)</p> <ul style="list-style-type: none"> <li>• <a href="mailto:cyfeiriadauplant@gwynedd.llyw.cymru">cyfeiriadauplant@gwynedd.llyw.cymru</a></li> </ul> <p>If you know a child who is at risk of abuse or is being abused, it's very important to let the Council or the police know. If the individual is in direct danger, call the police immediately - 999. If not, telephone Social Services as soon as possible to share your concern.</p> <ul style="list-style-type: none"> <li>• <i>Social Services: 01758 704 455</i></li> </ul> <p>(Out of hours number: 01248 353551)</p>	<ul style="list-style-type: none"> <li>• <i>Adult, Health and Wellbeing Department: 01766 772577/ ext: 32964</i></li> <li>• <i>Out-of-hours Service: 01248 353551</i></li> <li>• <i>Modern Slavery Helpline 08000121700</i></li> </ul>	
<a href="#">Anglesey Safeguarding</a>	<p>Tel: 01248 725888 or emergency out of hours tel: 01248 353551 Email: <a href="mailto:teulumon@anglesey.gov.wales">teulumon@anglesey.gov.wales</a> Croesawir galwadau yn y Gymraeg</p>	<p>Tel: (01248) 752752 or (01248) 750057 - Emergency out of hours (01248) 353551 Croesawir galwadau yn y Gymraeg If you have a general enquiry or comment about Adult Services please fill in our <a href="#">online form</a> and choose the Adult Services option from the service drop-down menu.</p>	
<a href="#">Merthyr Tydfil Safeguarding</a>	<p>Merthyr Tydfil Children's Services Tel: 01685 725000 Open: 8.30am – 5.00pm (Monday to Thursday), 8.30am – 4.30pm (Friday)</p> <p>Emergency Duty Team: 01443 743665 (5.00pm – 8.30am Monday to Thursday, 4.30pm – 8.30am Friday to Monday)</p>	<p>Merthyr Tydfil Social Services: 01685 725000 Open: 8.30am – 5.00pm (Monday to Thursday), 8.30am – 4.30pm (Friday)</p> <p>Emergency Duty Team: 01443 743665 5.00pm – 8.30am (Monday to Thursday), 4.30pm – 8.30am (Friday to Monday)</p> <p>If you are concerned that a crime has been committed, please ring the <i>Police on 999</i> immediately.</p>	
<a href="#">Neath Port Talbot Safeguarding</a>	<p>For Child Reports/Referrals <a href="mailto:spoc@npt.gov.uk">spoc@npt.gov.uk</a></p>	<p>Adult Reports/Referrals <a href="mailto:thegateway@npt.gov.uk">thegateway@npt.gov.uk</a></p> <p>Phone: 01639 686802</p>	

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<a href="#">Pembrokeshire Safeguarding</a>	Child Care Assessment Team: 01437 776444 Social Services out of Hours: 0300 333 2222	Adult Safeguarding Team: 01437 776056 Social Services out of Hours: 0345 601 5522	
<a href="#">Powys Safeguarding</a>	If you have any concerns or suspicions, contact us 24 hours a day, 365 days a year by email <a href="mailto:csfrontdoor@powys.gov.uk">csfrontdoor@powys.gov.uk</a> or our <a href="#">online reporting form</a> . (You may use this form to make a report at any time, but it will only be picked up by the team during office hours). You can also call us on : 01597 827666 (Monday to Thursday 8.45am - 4.45pm and Friday 8.45am - 4.15pm) For out of hours please call - 0845 054 4847	To report any concerns, please call us: 01597 827666 (office hours) 0845 054 4847 (out of hours)	
<a href="#">Rhondda Cyn Taf Safeguarding</a>	RCT Contact Centre on 01443 425006 and they will transfer you to someone who can give you relevant information and advice. This number is available Monday - Friday 8.30am - 5.00pm. Email: <a href="mailto:socialservices@rctcbc.gov.uk">socialservices@rctcbc.gov.uk</a> To report a concern about a child outside office hours, at weekends and bank holidays, contact:	If you have been or still are the victim of abuse, or you know someone who you think is being abused, contact our First Response Team on 01443 425003 <b>Opening Hours:</b> Monday - Thursday - 8.30am – 5.00pm Friday - 8.30am – 4.30pm Saturday, Sunday and Bank Holidays - Closed	Out of Hours Emergencies: To contact social care services outside office hours, at weekends and bank holidays, contact the Cwm Taf Emergency Duty Team on 01443 743665 / 01443 657225
<a href="#">Swansea Safeguarding</a>	For Child Reports/Referrals <a href="mailto:access.information@swansea.gov.uk">access.information@swansea.gov.uk</a> 01792 635700	For Adult Reports/Referrals <a href="mailto:CAP@swansea.gov.uk">CAP@swansea.gov.uk</a> 01792 636519/636854	
<a href="#">Vale of Glamorgan Safeguarding</a>	Children: 01446 725202 / Out of hours: 029 20 788570	Adults: 01446 700111 <a href="mailto:AdultSafeguarding@valeofglamorgan.gov.uk">AdultSafeguarding@valeofglamorgan.gov.uk</a>	

<a href="#">Wrexham Safeguarding</a>	Tell us as soon as possible if you're concerned that a child is at risk of being harmed or neglected. You can do this by emailing <a href="mailto:SPOAchildren@wrexham.gov.uk">SPOAchildren@wrexham.gov.uk</a> or calling the Children's Single Point of Access (SPoA) on 01978 292039 during normal office hours.	<a href="https://www.wrexham.gov.uk/service/about-adult-social-care/adults-risk-aar">https://www.wrexham.gov.uk/service/about-adult-social-care/adults-risk-aar</a>	Our Emergency Duty Team can be contacted by emailing <a href="mailto:Emergency.Hours@wrexham.gov.uk">Emergency.Hours@wrexham.gov.uk</a> or on 0345 053 3116 during out of hours (before 8:30am and after 5pm Monday - Thursday, and before 8:30am and after 4:30pm on Friday, Saturday, Sunday and bank holidays).
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